### Ενότητα 3

# Συνεργασία και Web 2.0

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### Μαθησιακοί στόχοι

- Κατανόηση των χαρακτηριστικών του Web 2.0 και των αλλαγών που επέφερε σε περιβάλλοντα συνεργασίας
- Εξοικείωση με σύγχρονες τεχνολογίες Web 2.0
- Ανάδειξη της ανάγκης ολοκληρωμένων λύσεων

# Περιεχόμενα ενότητας

- Web 2.0
- Συνεργασία στην εποχή του Web 2.0
- Υπολογιστική Νέφους
- Τεχνολογίες Web 2.0
- Ολοκλήρωση υπηρεσιών και δεδομένων



### Web 2.0 - Ορισμοί

An umbrella term for the second wave of the World Wide Web, which was coined in a conference on the subject in 2004 by O'Reilly Media and CMP Media. Web 2.0 is not a specific technology; rather, it refers to two major paradigm shifts. The one most often touted is "user-generated content", which relates more to individuals. The second, which is equally significant, but more related to business, is "cloud computing".

Πηγή: http://www.pcmag.com/encyclopedia

The internet viewed as a medium in which interactive experience, in the form of blogs, wikis, forums, etc. plays a more important role than simply accessing information.

**Πηγή:** Collins English Dictionary

A second generation in the development of the World Wide Web, conceived as a combination of concepts, trends and technologies that focus on user collaboration, sharing of user-generated content, and social networking.

**Πηγή:** dictionary.com

A Web 2.0 site may allow users to interact and collaborate with each other in a social media dialogue as creators of user-generated content in a virtual community, in contrast to Web sites where people are limited to the passive viewing of content.

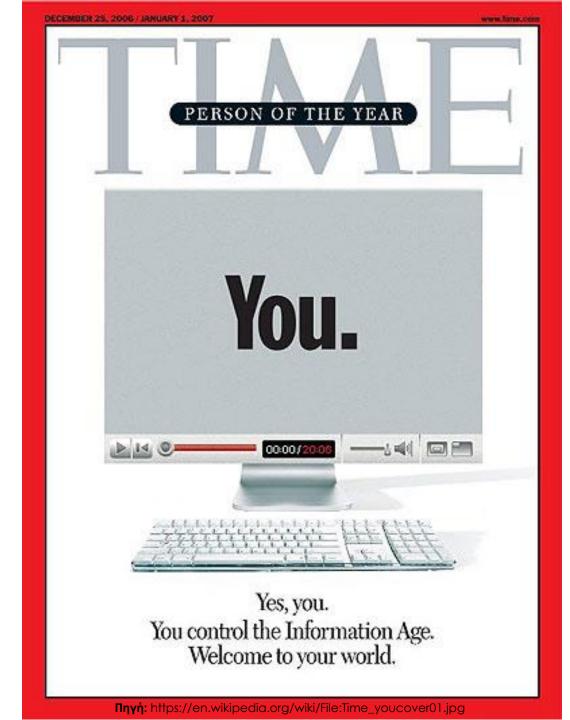
Πηγή: wikipedia.org

Web 1.0

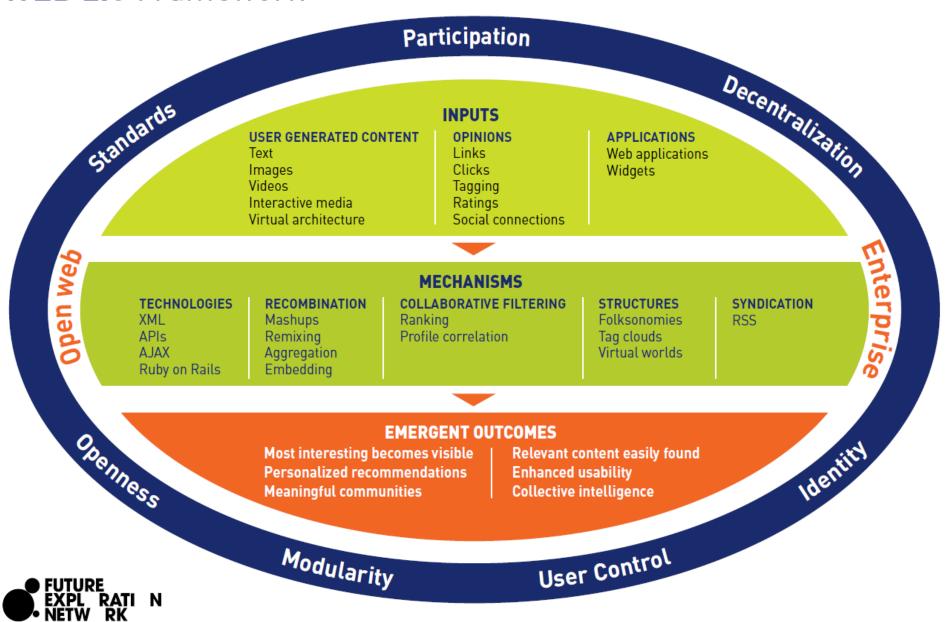
Read Retrieve

Web 2.0

Create Collaborate



#### **WEB 2.0** Framework



### Χαρακτηριστικά Web 2.0

#### Participation

Every aspect of Web 2.0 is driven by participation. The transition to Web 2.0 was enabled by the emergence of platforms such as blogging, social networks, and free image and video uploading, that collectively allowed extremely easy content creation and sharing by anyone.

#### Standards

 Standards provide an essential platform for Web 2.0. Common interfaces for accessing content and applications are the glue that allow integration across the many elements of the emergent web.

#### Decentralization

Web 2.0 is decentralized in its architecture, participation, and usage.
 Power and flexibility emerges from distributing applications and content over many computers and systems, rather than maintaining them on centralized systems.

## Χαρακτηριστικά Web 2.0 (συν.)

#### Openness

 The world of Web 2.0 has only become possible through a spirit of openness whereby developers and companies provide open, transparent access to their applications and content.

#### Modularity

 Web 2.0 is the antithesis of the monolithic. It emerges from many, many components or modules that are designed to link and integrate with others, together building a whole that is greater than the sum of its parts.

#### User Control

 A primary direction of Web 2.0 is for users to control the content they create, the data captured about their web activities, and their identity. This powerful trend is driven by the clear desires of participants.

#### Identity

 Identity is a critical element of both Web 2.0 and the future direction of the internet. We can increasingly choose to represent our identities however we please, across interactions, virtual worlds, and social networks.

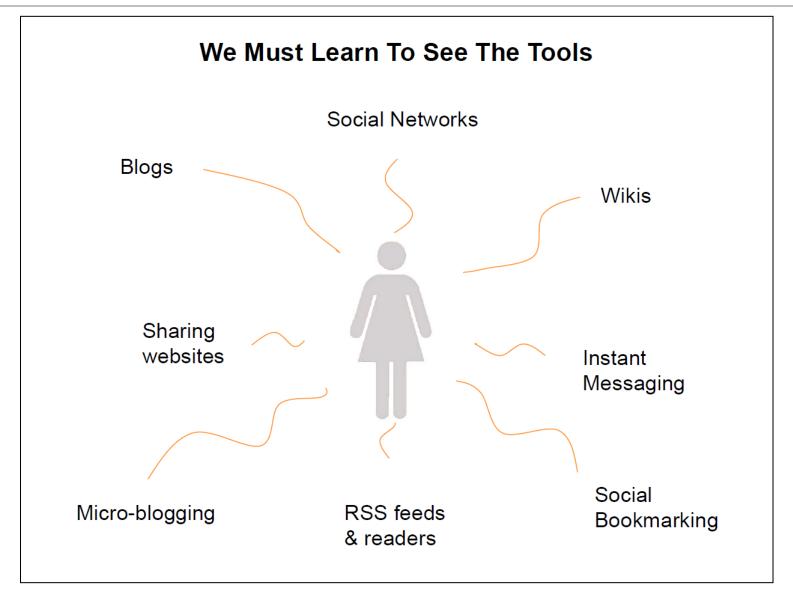
# Συζήτηση

Πως μπορεί ένας οργανισμός να βελτιώσει τις συνεργατικές του διαδικασίες με Web 2.0 εργαλεία?

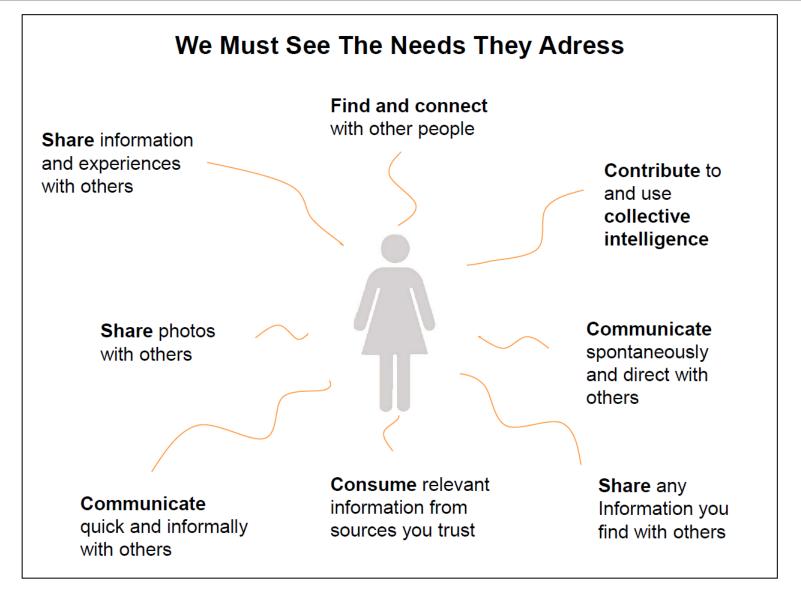
### Εργαλεία Web 2.0



## Εργαλεία Web 2.0 (συν.)



## Εργαλεία Web 2.0 (συν.)



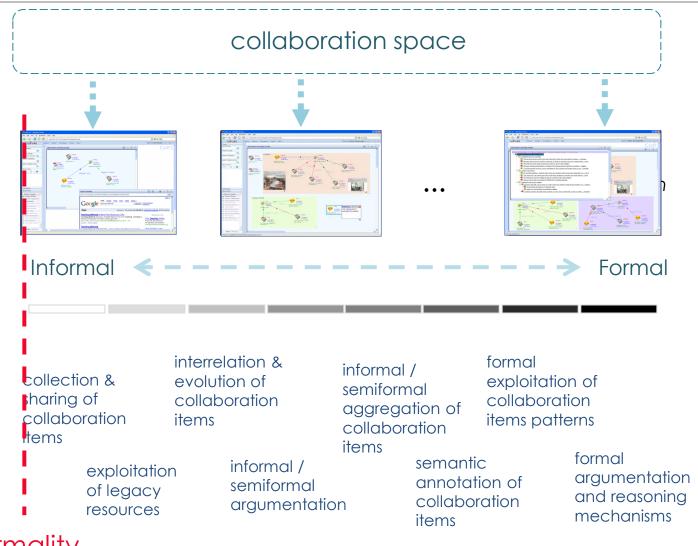


command / control -> consensus-driven

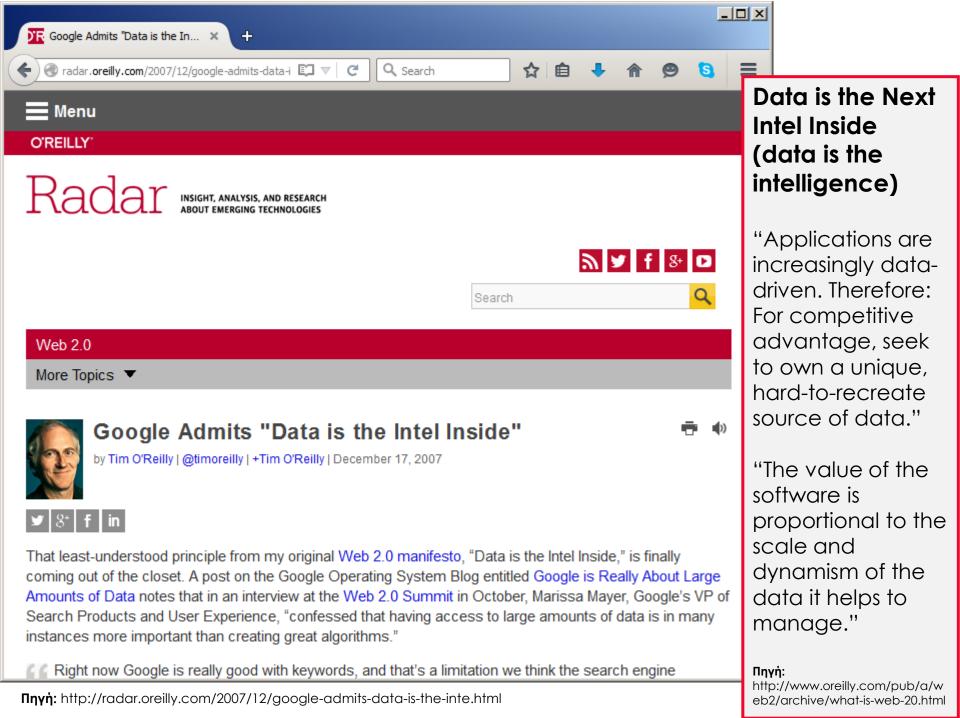
structure-based -> knowledge-based

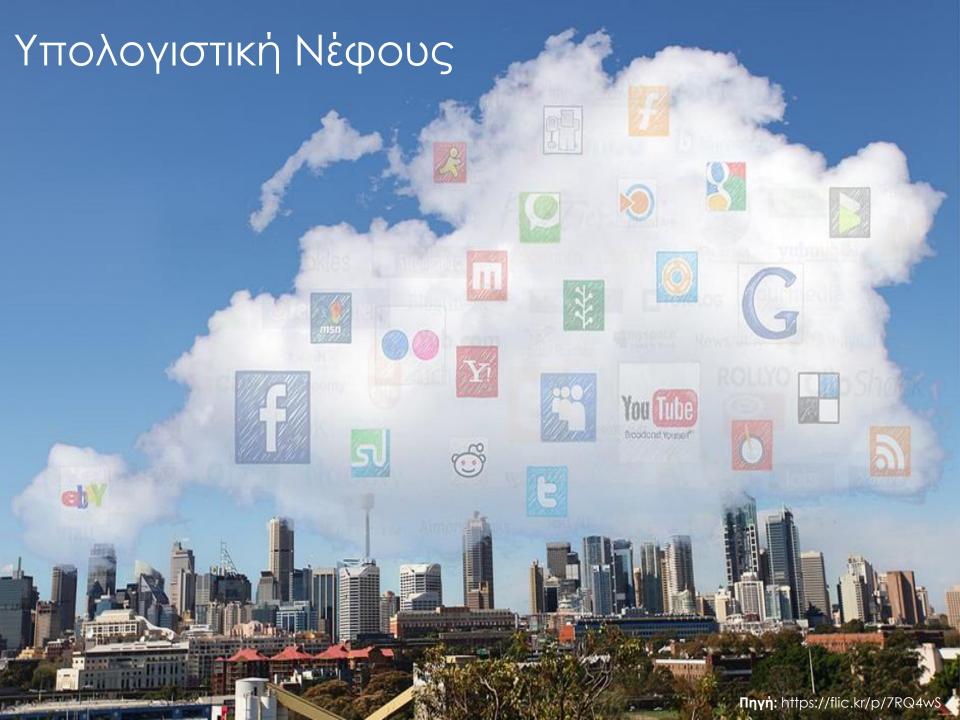
formal -> informal

## Χώροι συνεργασίας



formality





### Υπολογιστική Νέφους (συν.)

- Τρέχει σε απομακρυσμένες εγκαταστάσεις
  - Πρόσβαση μέσω του Διαδικτύου ή και ενός VPN (virtual private network)
  - Οι εφαρμογές συντηρούνται από τον πάροχο των υπηρεσιών
- Οι υπηρεσίες ενοικιάζονται ή αγοράζονται άδειες χρήσης τους
- Μοντέλα Υπηρεσιών
  - Software-as-a-Service (games, email, ...)
  - Platform-as-a-Service (web server, development tools, ...)
  - Infrastructure-as-a-Service (virtual machines, servers, storage, virtual local area networks, ...)



## Υπολογιστική Νέφους (συν.)

### • Λόγοι επιλογής

- Απελευθερώνει εσωτερικό προσωπικό
- Γρηγορότερη πρόσβαση σε εφαρμογές (σε σχέση με εσωτερική ανάπτυξη)
- Πρόσβαση με συνήθως πολύ μικρότερο κόστος
- Συχνότητα χρήσης των σχετικών υπηρεσιών

### Μεγάλη αποδοχή

To 2011, η Microsoft δαπάνησε το 90% του \$9.6bn R&D budget
 της στο Cloud (http://cloudtimes.org/2011/04/12/microsoft-says-to-spend-90-of-rd-on-cloud-strategy/)

### Θέματα προς θεώρηση

- Αξιοπιστία
- Ασφάλεια
- Συμμόρφωση με κυβερνητικούς κανονισμούς και οδηγίες

### Τεχνολογίες Web 2.0

### Aggregation

 Bringing multiple content sources together into one interface or application.

### AJAX (Asynchronous Javascript and XML)

 A combination of technologies (used on the client-side) that enables highly interactive web applications.

### API (Application Programming Interface)

 A defined interface to a computer application or database that allows access by other applications.

#### Embedding

 Integrating content or an application into a web page, while the original format is maintained.

#### Folksonomy

 Rich categorization of information that is collectively created by users, through tagging and other actions. (cf. taxonomy)

## Τεχνολογίες Web 2.0 (συν.)

#### Mashups

 Combination of different types of content or data, usually from different sources, to create something new.

#### Remixing

 Extracting and combining samples of content to create a new output. The term was originally used in music but is now also applied to video and other content.

### RSS (Really Simple Syndication)

 A group of formats to publish (syndicate) content on the internet so that users or applications automatically receive any updates.

#### Ruby on Rails

 An open source web application framework that is frequently used in Web 2.0 website development.

#### Tag cloud

 A visual depiction of tags that have been used to describe a piece of content, with higher frequency tags emphasized to assist content comprehension and navigation.

## Τεχνολογίες Web 2.0 (συν.)

### Tagging

Attaching descriptions to information or content.

#### Virtual architecture

 The creation of avatars (alternative representations of people), buildings, objects, and other artefacts inside virtual spaces.

### Widget

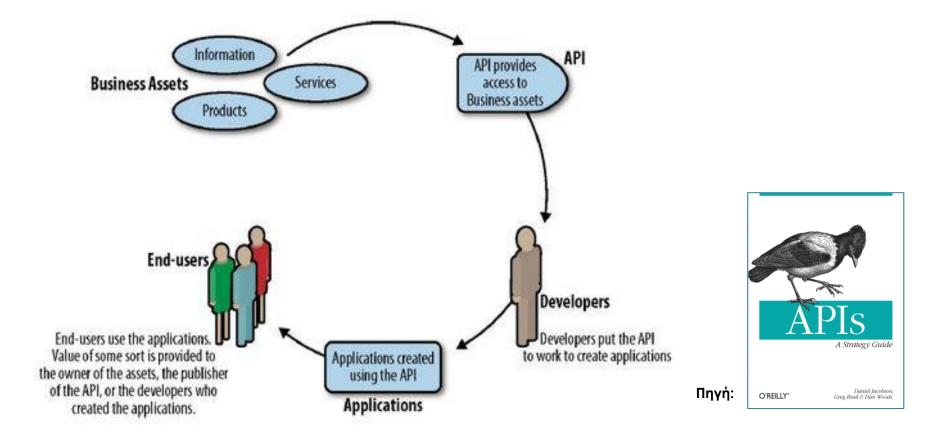
 Small, portable web application that can be embedded into any web page.

### XML (eXtensible Markup Language)

 An open standard for describing data, which enables easy exchange of information between applications and organizations.

### **APIs**

 A set of HTTP request messages, along with a definition of the structure of response messages



## APIs (συν.)

# **API Billionaires Club**

13 billion API calls / day (May 2011) twitter Google 5 billion API calls / day (April 2010) facebook 5 billion API calls / day (October 2009) METFELLX 1.4 billion API calls / day (May 2012) 1.1 billion API calls / day (April 2011) ACCU WEATHER 1 billion API calls / day (May 2012) **EX** KLOUT 1 billion API calls / day (Q1 2012) enY 1 billion API calls / day (January 2012)

Πηγή: http://www.networkworld.com/article/2224364/opensource-subnet/when-industry-jargon-and-buzzwords-backfire.html

### SOAP / REST

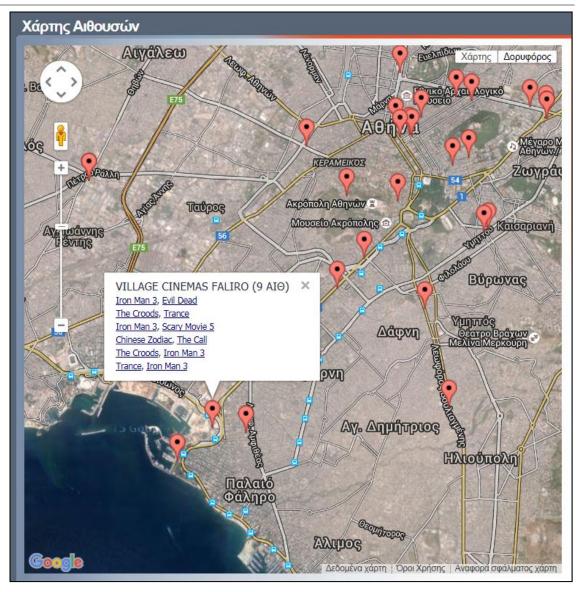
- Web services
  - A software system designed to support interoperable
     machine-to-machine interaction over a network [W3C, http://www.w3.org/]
- SOAP (Simple Object Access Protocol)
- REST (Representational State Transfer)



**Πηγή:** nordicapis.com/rest-vs-soap-nordic-apis-infographic-comparison

### Mashups

- Combination of different types of content, usually from different sources, to create a single new service
- Main characteristics
  - combination
  - visualization
  - aggregation



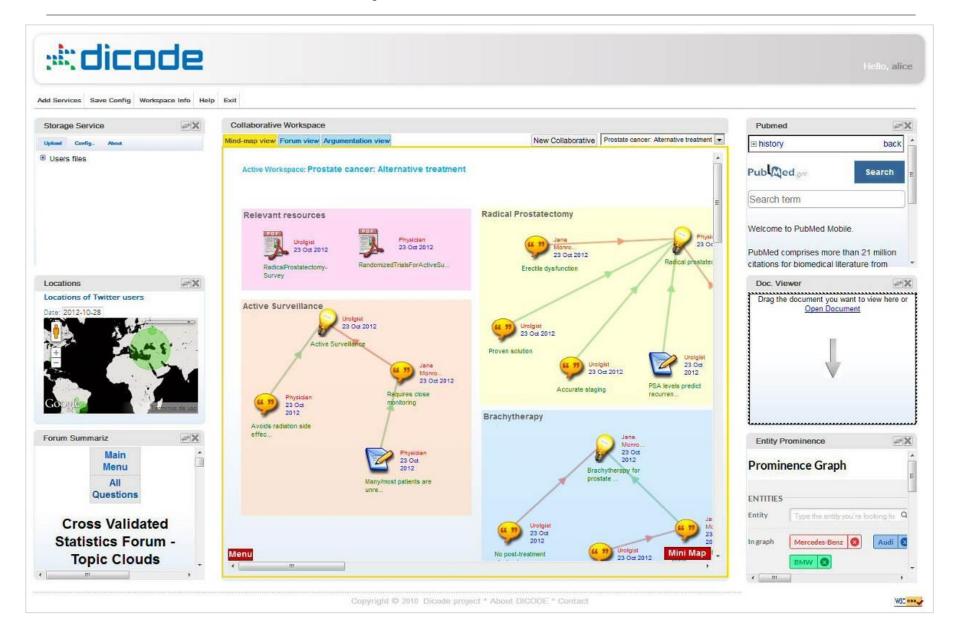
### Widgets

 Small application (with limited functionality) that can be embedded into (and executed within) a web page

 typically created in DHTML or Adobe Flash



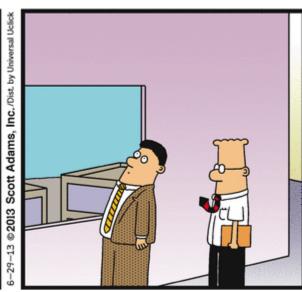
### The Dicode project (http://dicode-project.eu/)



### Αντί επιλόγου







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